

Quhuo Creates a Warm and Supportive Work Environment for Deaf-Mute Riders

BEIJING, June 28, 2023 /PRNewswire/ -- "I joined Quhuo as a delivery rider in 2020 and have been working for three years now, and joining Quhuo has been a great blessing for me." Zhang Xueqing expresses immense gratitude for becoming a delivery rider for [Quhuo Limited](#) (NASDAQ: QH) ("Quhuo" or the "Company"). As a rider at the Red Pine Road station in Shanghai, Zhang Xueqing holds a distinctive position, adding a unique element to the station.

Zhang Xueqing, who suffered hearing impairment due to a fever and subsequent injections at the age of five, was diagnosed as a hearing-impaired individual. Among the delivery team at the station, there are also 24 deaf riders, comprising one-fourth of the entire team.

However, one of the biggest challenges faced by deaf riders is successfully delivering food orders to customers' hands. Firstly, they are unable to effectively communicate with the customers verbally. Secondly, even if the orders are delivered to the designated locations, delays often occur when customers fail to collect their meals or when there is no one available to answer the phone. To address this issue, the Red Pine Road station of Quhuo in Shanghai conducts morning meetings and on-site training sessions, introducing a collaborative strategy to over 80 riders, where healthy riders are encouraged to actively assist their deaf colleagues in ensuring the smooth delivery of the orders.

Wang Yufei, the station manager of Quhuo's Red Pine Road station in Shanghai, has introduced a solution for unforeseen circumstances faced by deaf riders. Deaf riders are instructed to capture photos of the orders and share them, along with the customer's contact number, in the work communication group. Wang Yufei will then collaborate with the backend capacity scheduling team to contact the customer to ensure the successful delivery of the order by the rider. In case any unresolved issues arise, the station will dispatch healthy riders to provide assistance, thus ensuring timely delivery of the orders to the customers' hands.

Through these mutual assistance measures and the personal efforts of the deaf-mute riders, over twenty food delivery riders have achieved self-development and demonstrated a spirit of self-reliance and positive progress. Among them, Zhang Xueqing stands out as an exemplary rider who has been working with Quhuo for over three years, delivering an average of 60 orders per day, with a monthly income exceeding RMB10,000. Another deaf-mute rider, Huang Fengjun, has been a member of the team for a year and a half, delivering approximately 50 orders per day, with a monthly income ranging from RMB9,000 to RMB10,000.

Wang Yufei, with his humane management and care, has been instrumental in supporting the riders. This management approach has always been advocated and implemented by Quhuo. In addition to the aforementioned measures, Quhuo also provides professional skills training and quality living support for the deaf-mute riders, addressing their challenges in both work and life.

According to Wang Zhiqiang, the city manager of Quhuo's instant delivery business, many deaf-mute riders initially faced financial challenges when joining the team. To ensure their peace of mind while working, the company took the initiative to provide them with rental electric scooters, covering the upfront cost, which would later be deducted from the riders' salaries. Furthermore, the company provides employee dormitories for deaf-mute riders to address their housing needs. The riders pay approximately RMB700 to RMB800 per month for rent, and there are instances where the company waives or reduces half of the rent for the current month to support the deaf-mute riders.

Quhuo has been committed to providing care and support for its disabled riders. In September of last year, Quhuo partnered with Xu Fujin to launch a charity donation campaign focused on the development of care for disabled individuals and the elderly. Lisa, the Vice President of Quhuo, stated that Quhuo goes beyond offering deaf-mute riders reliable job positions and stable income. The Company creates a nurturing environment through various support measures, including lifestyle services, safety guarantees, and vocational training. These efforts aim to enhance their overall quality of life and well-being.

Quhuo CEO Leslie YU expressed appreciation and recognition, emphasizing, "We firmly believe that everyone should have equal employment opportunities and a dignified work environment. Through lifestyle services and skills training, we are dedicated to creating an inclusive and sustainable work platform for deaf-mute riders."

As an enterprise built upon the foundation of the vast labor force, Quhuo firmly believes that inclusive employment practices can have a positive impact on society as a whole. Therefore, Quhuo will continue to devote itself to providing skill training, career development support, and safety guarantees for deaf-mute riders, ensuring that they can realize their personal and professional value. Additionally, Quhuo will actively seek partnerships with deaf-mute organizations and social groups to jointly promote inclusive employment practices, making a contribution to the creation of an inclusive and equitable society.

About Quhuo Limited

Quhuo Limited (NASDAQ: QH) ("Quhuo" or the "Company") is a leading gig economy platform focusing on local life services in China. Leveraging Quhuo+, its proprietary technology infrastructure, Quhuo is dedicated to empowering and linking workers and local life service providers and providing end-to-end operation solutions for the life service market. The Company currently

provides multiple industry-tailored operational solutions, primarily including on-demand delivery solutions, mobility service solutions, housekeeping and accommodation solutions, and other services, meeting the living needs of hundreds of millions of families in the communities.

With the vision of promoting employment, stabilizing income and empowering entrepreneurship, Quhuo explores multiple scenarios to promote employment of workers, provides, among others, safety and security and vocational training to protect workers, and helps workers plan their career development paths to realize their self-worth.

Safe Harbor Statements

This press release contains "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933, as amended and Section 21E of the Securities Exchange Act of 1934, as amended and the Private Securities Litigation Reform Act of 1995. All statements other than statements of historical or current fact included in this press release are forward-looking statements, including but not limited to statements regarding Quhuo's business development, financial outlook, beliefs and expectations. Forward-looking statements include statements containing words such as "expect," "anticipate," "believe," "project," "will" and similar expressions intended to identify forward-looking statements. These forward-looking statements are based on Quhuo's current expectations and involve risks and uncertainties. Quhuo's actual results and the timing of events could differ materially from those anticipated in such forward-looking statements as a result of these risks and uncertainties, which include, without limitation, risks and uncertainties related to Quhuo's abilities to (1) manage its growth and expand its operations, (2) address any or all of the risks and challenges in the future in light of its limited operating history and evolving business portfolios, (3) remain in its competitive position in the on-demand food delivery market or further diversify its solution offerings and customer portfolio, (4) maintain relationships with major customers and to find replacement customers on commercially desirable terms or in a timely manner or at all, (5) maintain relationships with existing industry customers or attract new customers, (6) attract, retain and manage workers on its platform, and (7) maintain its market shares in relation to competitors in existing markets and its success in expansion into new markets, as well as the length and severity of the recent COVID-19 outbreak and its impact on Quhuo's business and industry. Other risks and uncertainties are included under the caption "Risk Factors" and elsewhere in the Company's filings with the Securities and Exchange Commission, including, without limitation, the final prospectus related to the IPO filed with the SEC on July 10, 2020 and the Company's latest annual report on Form 20-F. You are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date of this press release. All forward-looking statements are qualified in their entirety by this cautionary statement, and Quhuo undertakes no obligation to revise or update any forward-looking statements to reflect events or circumstances after the date hereof.

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